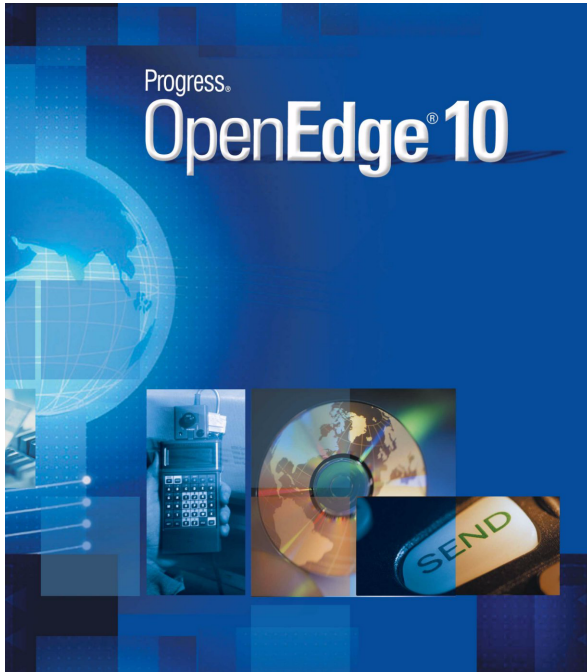


**Welcome to
OpenEdge® Replication
Release 10.1B Documentation**



OpenEdge Replication Installation Guide

OpenEdge Replication User Guide

About the OpenEdge Replication documentation

The Documentation and Samples CD contains and installs the OpenEdge Replication documentation files in PDF format.

Click one of the links below to open an OpenEdge Replication PDF file:

[OpenEdge Replication User Guide](#)

[OpenEdge Replication Installation Guide](#)

For more information about using and searching the PDF files, see the [“Using the documentation PDF files”](#) section.

Note: This CD also installs documentation and sample files for OpenEdge Release 10.1B and OpenEdge Management Release 3.1B.

You can also access the OpenEdge Replication PDF files from the following locations:

- Directly from the Documentation and Samples CD by browsing to the OpenEdge_Doc\fr directory.
- The Product Documentation category on PSDN:
<http://www.psdn.com/library/kbcategory.jspa?categoryID=129>.

Send documentation feedback

Please feel free to send your comments or questions about the documentation to:
docfeedback@progress.com.

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Contacting Technical Support

Progress Software is dedicated to providing service to our worldwide customers. The following is a list of the Technical Support centers that provide users with timely and reliable customer service.

AMERICAS SUPPORT (US, Latin America and Canada):

Progress Software Corporation

14 Oak Park Drive

Bedford, MA 01730

Tel: 1 781 280-4999

Fax: 1 781 280-4543

Email: support@progress.com

To avoid email being seen as "Spam" include one of the following in the subject line: a Work Request number, a valid serial number, or the phrase "Technical Support issue".

Standard hours of operation:

English: 8:30am ET to 8:00pm ET

Spanish: 8:00am ET to 8:00pm ET

Portuguese: 8:00am EST to 6:00pm Brasilia Time

ASIA PACIFIC SUPPORT:

Progress Software Pty. Ltd.,
1911 Malvern Road
Malvern East, VIC 3145
Australia
Tel: 61 3 9805 8530
Asia Pacific: +61-3-9805-8530
Hong Kong: 800-77647377 (+PROGRESS)
Japan: 800-77647377 (+PROGRESS)
Malaysia: 800-77647377 (+PROGRESS)
Singapore: 800-77647377 (+PROGRESS)
Fax: 61 3 9805 8531
Email: asiapac-support@progress.com

To avoid email being seen as "Spam" include one of the following in the subject line: a Work Request number, a valid serial number, or the phrase "Technical Support issue".

Standard hours of operation:

9:00am AEST to 7:00pm AEST
9:00am AEDT to 8:00pm AEDT

EUROPE, MIDDLE EAST & AFRICA SUPPORT:

Progress Software Europe B.V.
P.O. Box 8644
Schorpioenstraat 67
3067 GG Rotterdam
The Netherlands
EMEA Phone Numbers
Email: emeasupport@progress.com

To avoid email being seen as "Spam" include one of the following in the subject line: a Work Request number, a valid serial number, or the phrase "Technical Support issue".

Standard hours of operation:

8:00am CET to 6:00pm CET

Knowledge Center

Progress Software's Knowledge Center solution database is the premier vehicle for delivering solutions and quality information to our partners and customers. You can access the Knowledge Center at the following location: <http://progress.atgnow.com/esprogress>.

PSDN

Progress Software Developers Network (PSDN) is a set of online and offline services designed to help developers write best-of-breed business applications using Progress products and technologies. You can access PSDN at the following location: <http://www.psdn.com/library/index.jspa>.